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| MIRIAM ESPINO  3641 Chestnut Dr. 30340 Atlanta, GA · (470) 301-3712  **Mail**: espinocambronm@my.easternct.edu **LinkedIn**: https://www.linkedin.com/in/miriam-espino-5ba8bb147 ·  **Web**: miriamxx.github.io/portfolio/ **Github**: github.io/miriamxx |
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# Experience

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| October 2019 – Present **INFORMATION TECHNOLOGY SPECIALIST** **-** Eastern Connecticut State ITS Help Desk   * Assisted students with technical support on computer network issues, resetting email passwords, and connecting devices to the Wi-Fi * Helped students secure their Email/Office 365 Portal to Multi-Factor Authentication * Created work orders on issues that required a technician’s assistance * Worked with ITS support staff to resolve system issues * Assisted faculty/students over the phone, Bomgar, and in person |
| janurary 2019 – october 2019 **SUCCESS COACH/ASSISTANT -** Eastern Connecticut State Office of AccessAbility Services   * Assisted students with disabilities adjust to the college environment * Supported students with academic/social skills advice such as test preparation, time management, procrastination, communication, and friendship building * Created and organized academic workshops for students * Designed posters with an embedded QR code to promote Eastern's OAS Support Program * Created an Aegir smartpen user-friendly manual for students  janurary 2016 – august 2019 **RETAIL VOLUNTEER -** Suther’s Center for Christian Outreach   * I volunteered once a month organizing the donations the charity shop received as well as assisting our customers * Maintained the workshop clean and organized |

# Education

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| august 2018 – present EASTERN CONNECTICUT STATE UNIVERSITY - Computer Science Major, Math and Bioinformatics Minor   * Earned the Dean’s List for the Fall 2018 semester and Spring 2019 semester, **GPA:** 3.7, **Graduation:** May 2021 |
| august 2017 - 2018 GEORGIA STATE UNIVERSITY PERIMETER COLLEGE - Computer Science Major   * Earned the Presidents List for the 2017 Fall semester and the Dean's List for the 2018 Spring semester, **GPA:** 3.8  Skills Languages  |  |  | | --- | --- | | * Java, HTML, CSS, R, JavaScript, Python, GitHub savvy * Problem solving, detail oriented, analytical * Open minded, hardworking, caring, time management, adaptable to change | * English * Spanish * French | |

# Hackathons

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| YHACK 2019JetBlue customer sentimental analysisYALe University Visit: <https://devpost.com/software/jetbluebyme>  * My team and I worked to integrate the best use of customer feedback for JetBlue * We extracted over 16,000 reviews from TripAdvisor and scraped hundreds of tweets from Twitter * To observe sentimental analysis, we used a Google sentiment API and R for data visualizations * I created word clouds and graphs in R using the reviews from TripAdvisor and Twitter |
| YHack 2018Scholarr - a scholarship web applicationyale university Visit: <https://miriam24729.wixsite.com/scholarr>  * Scholarr is a website that integrates a smart search engine that allows Dreamers and undocumented students to access a variety of scholarships * Scholarr matches students with scholarships from our database depending on their location, major, and status  fall 2017 **NORTH CENTRAL ATLANTA’S HABITAT FOR HUMANITY WEBSITE** 48in48 atlanta, Web developer volunteer Visit: <http://www.habitat-ncg.org>  * My team "Moxie" worked for 48 hours to redesign the Habitat for Humanity website for North Central Atlanta * Created a minimalistic website design and an easier way for donors to donate money * Placed 2nd out of 40+ teams | |

# projects

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| summer 2019 **MEAN GIRLS NETWORK AND SENTIMENT ANALYSIS -** Network Science Summer Research Institute at Eastern   * My group and I modeled the interactions of characters in the movie Mean Girls using a script * Used sentiment analysis to observe which characters were more positive or negative than others * Created an edge list using R to demo the network graphs of the communities in the movie Mean Girls   **VISIT: https://docs.google.com/presentation/d/1DwpO6yIgWvl93M6JoWtJPBj6bMPbQVDzycq74zT24bk/edit?usp=sharing** |
| spring 2019 **AEGIR SMARTPEN -** Testing smart technology to develop a user-friendly manual   * Tested the Aegir Smartpen using the provided pen and instructions * I learned that the Aegir Smartpen performed best on iPhones as there were app crashes using Android devices * Created a user-friendly manual with step by step detailed instructions   **CROSS KEYS FBLA WEBSITE -** Web Application for School Club  **VISIT:** [**HTTPS://CKHS.GITHUB.IO/FBLA/HOME.HTML**](https://ckhs.github.io/fbla/home.html)  **GLOWZONE ENTERTAINMENT WEBSITE -** 2016 GA FBLA regional 2nd place Web Design Winner  **VIEW:** [**HTTPS://CKHS.GITHUB.IO/GLOWZONE/**](https://ckhs.github.io/glowzone/) Organizations VOLUNTEER EXPERIENCE  |  |  | | --- | --- | | * Student Government, Student Issues Committee Head * Girls Who Code- College Loops, President | * Windham Middle Math and Science Tutor * Retail Volunteer at Suther’s Center for Christian outreach * 48in48 Web Developer Volunteer | |